

In November 2008 we asked patients of Wimbledon Physiotherapy to complete a customer satisfaction questionnaire.

Results:

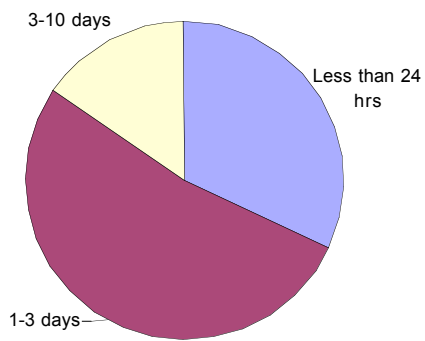
'Would you recommend Wimbledon Physiotherapy to others?'

YES: 100% NO: 0%

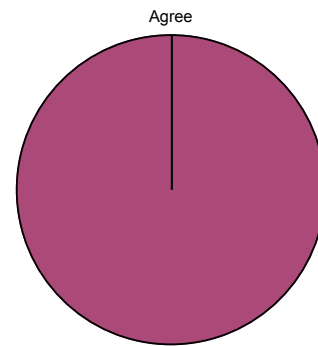
'Were you satisfied with your care overall?'

YES: 100% NO: 0%

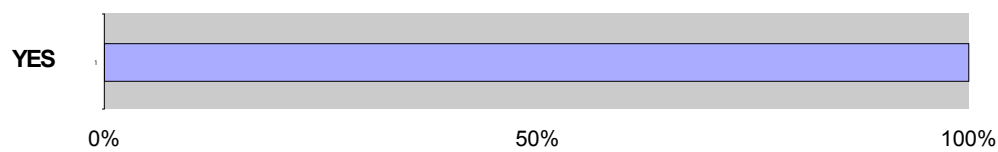
Length of wait for first appointment



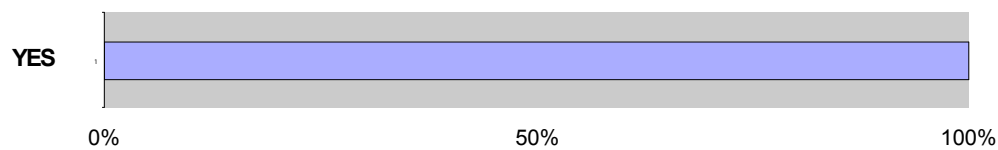
Good flexibility of appointment times



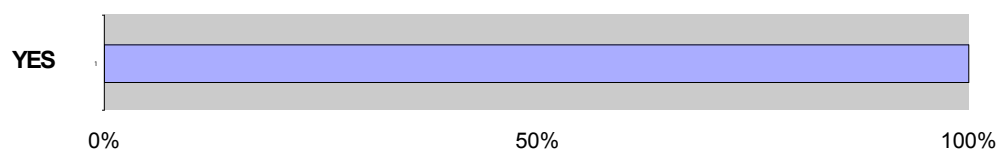
'Receptionists provided all assistance necessary?'



'Clinic surroundings comfortable and tidy?'



'Diagnosis of condition explained?'



'Advised of what could be achieved with treatment?'

